

## **RT Systems Inc. – Guide Plan (Project Plan)**

- 1) Understand Customer Requirements and Needs
  - a. On Site Detailed Review of all Processes from Sales to Delivery
  - b. Collaborative agreement on what is and what needs to change and what can stay the same
- 2) Comprehensive Project Plan
  - a. People, Processes/Layout, Technology (Software)
    - i. RT Creates a Detailed Project Plan that Includes all Tasks Required to make the Project a Success and Go Live Painless
  - b. RT Takes Ownership and is Accountable
- 3) Phase in Modules
  - a. Start Receiving and Put Away
    - i. Reduce Training Curve Prior to Go Live
    - ii. Get Customer comfortable with RTLocator software and functions
  - b. “Perfect Practice Makes Perfect”
- 4) Plan for Go Live
  - a. Physical Inventory or Data Migration
  - b. Pilot Picking Orders and Loading Deliveries
  - c. Pick a Date for Physical
  - d. Go Live with On Site RT Support
- 5) Post Go Live – Measure Success Daily
  - a. Train Customer to Manage by Exception
  - b. Fix Issues Immediately
  - c. Transition Responsibility to Customer
  - d. Review key audit reports
  - e. Measure 100% Order Fulfillment
  - f. Measure Labor Savings
- 6) Continuously Improve – “Begin to Improve Every day!”
  - a. Customer now has time available to plan for warehouse improvements and or back office functions.